



## **RULES AND REGULATIONS**

### **HOW DOES IT WORK? WHAT DO THE KIDS DO?**

#### WELCOME

We have the parents sign in, pay admission, and we remind you that this facility is childproofed and safe. We encourage the adults to sit and relax in our comfortable seating area, and we assure you that the admission gate that leads to the front door and street will be closed and locked and supervised at all times.

- You will be expected to fill a form if it is your first visit, if not we will welcome you back and record the visit so you can start earning points from our fun buster card.
- You will receive your admission tickets and a pick up tag and receipt.

Upon entering The playbarn your child is told by one of us, what we expect. These are the basic rules we give your child to follow and we explain to YOU what you can expect from your visit: To the children we: provide a sanitizing hand wipe and ask you or them to clean their hands; ask them to remove their shoes and place them neatly in the designated shoe area; then we go over the rules: "Absolutely no running...Use quiet, "indoor" voices, and please tidy as you play."

*An important part of play is the cleanup process and though we expect your child to be carefree, we'd like them to keep the toys and costumes in the proper houses to encourage creative play and minimize disorder and confusion among the various toys.*

#### **There are 10 main attractions for the children:**

- The soft play area (ball pool) – appropriate for ages 1 – 3 years
- The DeeDee club house – a room full of all sorts of familiar toys for toddlers, TV TIME, changing facility, shower facility and nap time - appropriate for ages 1 – 3 years
- The movie room – large screen TV for movies and games. – Appropriate for ages 4 – 8 years.
- The arts and craft room AKA serious room - reading room, arts and craft and club room – appropriate for ages 4 – 8 years
- The PlayBarn library – a huge collection of books – appropriate for ages 4 – 8 years (members

can borrow books home).

- Braiding and drawing station - appropriate for ages 4 – 8 years
- Girls room – a princess themed room filled with all kinds of girly and role play toys - appropriate for ages 4 – 8 years
- Boys room – a room of games such as wii, soccer table and playstation for the boys. Added toys include legos
- The beach – a sand pit area filled with sand and water toys for the kids – appropriate for ages 1 – 8 years **SUPERVISED**.
- The PlayBarn garden – a nice outdoor landscape with playhouses and swings for the kids to relax run around and enjoy the sun.

Please note: we also have other attractions which we set up as required however the list provided above is our basic service.

#### **Other rules for the adults:**

- No outside food, no children with gum, please help us enforce the children's rules and monitor your child's behavior.
- Soiled diapers **MUST** be changed at once. Some parents are relaxed about this issue and (believe it or not) have their child sit in their own feces due to a relaxed parenting style or for whatever reason. This is absolutely not tolerable in our facility because cleanliness and sanitation is our #1 priority along with safety. Please ask for help if you are unable to. We reserve the right to refuse our service to those who refuse to change a stinky diaper!
- We expect our adult guests to relax and we expect our little guests to use appropriate behavior and a general respectful attitude.
  - Playtime **inside** the Play Barn ends at 5:30 pm while the playbarn closes at 6pm
  - Party Host role is to assist your child & their guests during playdates
  - Our employees are here to serve light refreshments and help with playing kids especially our toddlers.
  - Only food purchased from this outlet maybe consumed on the premises **EXCEPT IN EXCEPTIONAL CASES**
  - Cash, debit or credit cards are the only payment terms. Cheques are no longer accepted for daily play.
  - We ask guests to familiarise themselves with our rules of play.

- The play barn will be open to the general public unless you have made an exclusive booking
- The management do not accept any responsibility to the loss damage or theft of personal items
- Some products in the party meals may contain traces of nuts or seeds. If you have any special requirements or concerns please speak with the Manager
- The playbarn staff cannot release children to domestic staff please give your pick up tags to the appropriate person to avoid delays
- We require a signature during drop offs and pickups in other cases you will be asked for your playbarn security pin.
- Nannies have entry limitation in cases where the child is older than 3years old.
- We accept only one nanny per child into the playbarn if and when required
- We have a tidy up policy so please clear your eating leftovers and put them in the appropriate bins. Thank you.
- We charge a lateness fee of N1000 after 6:45 pm and N500 every 30minutes after the lateness charge.